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## Information Resources Guide on



## OPERATIONS MANAGEMENT

2005 - 2008

**Operations management** is an area of business that is concerned with the production of goods and services, and involves the responsibility of ensuring that business operations are efficient and effective. It also is the management of resources and the distribution of goods and services to customers.

Operations also refers to the production of goods and services, the set of value-added activities that transform inputs into many outputs. Fundamentally, these value-adding creative activities should be aligned with market opportunity (see Marketing) for optimal enterprise performance.

APICS The Association for Operations Management defines operations management as “the field of study that focuses on the effective planning, scheduling, use and control of a manufacturing or service organization through the study of concepts from design engineering, industrial engineering, management information systems, quality management, production management, inventory management, accounting, and other functions as they affect the organization” (*APICS Dictionary*, 11th edition).

Historically, the body of knowledge stemming from industrial engineering formed the basis of the first MBA programs, and is central to operations management as used across diverse business sectors, industry, consulting and non-profit organizations.

Source : [http://en.wikipedia.org/wiki/Operations\\_management](http://en.wikipedia.org/wiki/Operations_management)

Other related topics are:

Management

Production management

## **A. BOOKS (Located at the General Collection Shelves near the Circulation Section)**

Anderson, David R. (2008). Introduction to management science : quantitative approaches to decision making. 12th ed. HD 20.4 A55 2008

Beckman, Sara Lynn. (2008). Operations strategy :competing in the 21st century. HD 38.5 B43

Hillier, Frederick S., Mark S. Hillier. (2008). Introduction to management science :a modeling and case studies approach with spreadsheets. 3rd ed. T 56 H55 2008

Jacobs, F. Robert, Richard B. Chase. (2008). Operations and supply management :the core. TS 155 J27

Basic production management. (2007) TK 155 B38

- Gupta, Praveen (2007). Six Sigma Business Scorecard :ensuring performance for profit. 2nd ed. TS 156 G86 2007
- Lewis, James P. (2007). The project manager's desk reference :project planning, scheduling, evaluation, control, systems. 3rd ed. HD 69 P75L495 2007
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- Schroeder, Robert G. (2007). Operations management :contemporary concepts and cases. 3rd ed. TS 155 S334 2007
- Slack, Nigel, Stuart Chambers, Robert Johnston. (2007) Operations management. 5th ed. TS 155 S56 2007
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- Fitzsimmons, James A. (2006). Service management: operations, strategy and information technology. 5th ed. HD 9980.5 F549 2006.
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- Managing business process flows :principles of operations management. (2006). 2nd ed. TS 155 M3317 2006
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- Meredith, Jack R. (2006). Operations management for MBAs. 3rd ed. TS 155 M393 2006
- Mohan, Pankaj. (2006). Pharmaceutical operations management : manufacturing for competitive advantage. HD 9665.5 M64
- O'Connell, John, Roger Whitehead, Jon Pyke. (2006). Mastering your organization's processes :a plain guide to business process management. HF 5548.2 O27
- Ortiz, Chris A. (2006). Kaizen assembly :designing, constructing, and managing a lean assembly line. TS 155 O77
- Ronen, Boaz. (2006). Focused operations management for health services organizations. RA 971 R56
- Successful service operations management. (2006). 2nd ed. HF 5415.5 S92 2006
- Waters, Donald.(2006). Operations strategy. HD 30.28 W38
- Alderton, Patrick M. (2005). Port management and operations. 2nd ed. HE 553 A43 2005
- Blackwell encyclopedia of management. Operations management. (2005). 2nd ed. HD 30.15 B455 2005 v.10
- Daellenbach , Donald C., Hans G. McNickle. (2005). Management science :decision making through systems thinking. T 57.6 D32
- Davis, Mark M., Janelle Heineke. (2005). Operations management : integrating manufacturing and services. 5th ed. TS 155 D24 2005

- Gehrlein, William V.(2005). Operations management cases. TS 155 G36
- Hill, Terry. (2005). Operations management. 2nd ed. TS 155 H462 2005
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- Raturi, Amitabh S., James R. Evans. (2005). Principles of operations management. TS 155 R38
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## **B. MULTIMEDIA (Located at the Electronics Resources Section)**

- Anderson, David R. (2008). Introduction to management science : quantitative approaches to decision making. 1 CD-ROM. HD 20.4 A55 2008
- Hillier, Frederick S., Mark S. Hillier. (2008). Introduction to management science : a modeling and case studies approach with spreadsheets. 3rd ed. 1 CD-ROM. T 56 H55 2008
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- Gitlow, Howard S. (2006). Design for six sigma for green belts and champions :applications for service operations—foundations, tools, DMADV, cases, and certification. 1 CD-ROM. TS 156 G53
- Heizer, Jay. (2006).Principles of operations management. 6<sup>th</sup> ed. 1 CD ROM. TS 155 H44 2006
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- Schroeder, Robert G. (2007). Operations management :contemporary concepts and cases. 3<sup>rd</sup> ed. 1 CD-ROM. TS 155 S334 2007
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- Stevenson. William J. (2005). Operations management. 8th ed. 1 CD-ROM. TS 155 S7824 2005

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- Living the Brand , 2<sup>nd</sup> ed., 2004

- Making Sense of Change Management , 2004
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2. **Blackwell Encyclopedia of Management** (<http://search.ebscohost.com>)

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3. **EBSCO Business Source Complete** (<http://search.ebscohost.com>)

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4. **Westlaw** (<http://www.westlaw.com>) is an online legal research service providing quick, easy access to West's vast collection of statutes, case law materials, public records and other legal resources, as well as current news articles and business information.